

Covering Kids & Families of Cass-Fulton-Miami Counties

Quarterly Report

Period: December 2009 – February 2010

Work Plan Accomplishments - Outcomes

Goal 1: Reduce the number of Uninsured Children and Families –

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with **hospitals and health center organizations/associations** to identify and advocate promising practices for enrolling and retaining children, adults and families in Medicaid, SCHIP and other health coverage programs.*

- **Continue to provide translation services for:**
 - **Clients referred by the Division of Family Resources and the Logansport Memorial Hospital**
 - **Referral Services**
 - **Fulton County HHW applicants (including the town of Rochester DFR office)**
 - **Miami County HHW applications**
 - **Energy Assistance Program - Aging and In-Home Services Department**
- **Provided Head Start with additional applications for HHW and HIP as they are a great advocate for enrollment assistance**
- **HHW and HIP applications were distributed by WIC. Follow up was provided by the Outreach and Enrollment Coordinator who assisted with the application process**
- **Distributed HHW and HIP information to newly formed partners**
- **CKF attended the Mobil Food Pantry in Miami County at the Indiana Indian Reservoir, 240 people were reached.**
- **Coordinator educated Healthy Families staff on various health concerns and HHW or HIP.**

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with schools and early childhood programs in your communities to reach uninsured children and families through **schools and early childhood programs**.*

- **Collaborated with the schools regarding the upcoming Health Fairs**
- **Partnered with Head Start to educate families on HHW and HIP.**
- **Distributed flyers to Cass and Miami School Corporations.**

*Describe the **Marketing & Communication strategies** implemented during this quarter and how these impacted the work of the local coalition and supported the outreach, enrollment and retention efforts in the community.*

- **Translation services for our bilingual clientele have expanded. TANF/Food Stamp (SNAP) applications are being assisted with in conjunction with HHW applications, which continues to increase our application assistance and our monthly numbers.**
- **Continue to revisit established partners to provide information and education on the application process.**
- **A meeting was held with State CKF to discuss improving reporting details for our multiple outreach and enrollment efforts being conducted within the community and abroad**

*Describe what was learned this quarter through the local coalition's efforts to **monitor the health care environment and policies***

- **Area Five will provide an Open Application Day every month in Logansport for walk-in clients. This process will help the community with recertification and new application process.**
- **Unemployment continues to rise in the Cass, Miami and Fulton area and so do the amount of Medicaid HIP applications. Logansport Memorial Hospital has also seen an influx of the uninsured due to many reasons.**

- The Hispanic Representative continues to help the Cass County Community Health Center Board of Directors. We continue to work with the new Hispanic Representative to assist the Spanish speaking clientele and improve the application process.
- The Mexican Consulate was contacted so that Cass County can host a day with the Mobile that helps get Community members of the Hispanic descent that are undocumented individuals to provide legal photo identification. We are presently still awaiting a response, but because of efforts the Guatemalan mobile council will be at South Bend in the month of May.

Goal 2: Building commitment and capacity to sustain the work of CKF through a focused plan on strengthening coalitions and increasing partnerships

Local Coalition Update on Implementing Strategies, Measuring Progress and Documenting Outcomes

- Will use Open Application Day every month in Logansport to follow up on clients that have questions regarding their application.
- Attended community meeting to inform about enrollment data, open enrollment, cover the uninsured and distribute information regarding HHW and HIP
- Print and mail portal authorization forms to clients so we can provide more information regarding the client's case by case dilemmas.

Goal 3: Ensure long-term sustainability and viability through the development of a funding plan, including a mix of federal and state funds, corporate donations, foundation dollars and private contributions

Development Strategies Update

- A Coalition meeting was established for IMHC/CKF Coalition involving the development of a strategic plan to further explain where we are, where we want to be, and how to get there from here. The next meeting is set in June, 2010 (date to be determined) at the Area Five Office with local partners attending along with potential new partners.

Goal 4: Strengthen the local coalition, including membership development, committee structure

Local coalition development update on issues that affect the viability of the local coalition

- Meetings attended by the coalition partners are as follows for Cass and Fulton counties with additional meetings taking place in a neighboring county – Miami.
 - CKF and IMHC Coalition
 - Cass County Community Services
 - Cass County Community Health Clinic
 - Rochester Community
 - Preventing Child Abuse and Neglect

The Minority Coalition Meeting continues to be represented by each entity of the community:

- Spiritual – All Saints
- Education – Head Start
- Medical – Logansport Memorial Hospital, MD Wise
- Mental Wellness – Four County Counseling

Challenges – Lessons Learned

The challenges that are evident: Enrollment personnel are inundated with attempts to accommodate the great demands of the clients. This is due to FSSA's challenging customer service. Our clients are coming in with cancellation of benefits, appeals, lost applications, lost or not received documents, translators not calling clients back, asking for the information already submitted and these are just a few of the many dilemmas that we are encountering in our office.

Covering Kids & Families of Central Indiana

Quarterly Report

Period: December 2009 –February 2010

Work Plan Accomplishments - Outcomes

Goal 1: Reduce the number of Uninsured Children and Families –

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with **hospitals and health center organizations/associations** to identify and advocate promising practices for enrolling and retaining children, adults and families in Medicaid, SCHIP and other health coverage programs.*

There has not been any new development in the Hospital and Health Center area for this reporting period. We continue to work with St. Vincent, Wishard and St. Francis for weekly enrollment. Our partnership with WIC has afforded us some enrollment opportunities with health centers where the WIC clinics are located.

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with schools and early childhood programs in your communities to reach uninsured children and families through **schools and early childhood programs**.*

During this reporting period, our partnership with Central Indiana First Steps has been enhanced with more involvement and as a result we have been appointed to sit on their public awareness sub-committee. On this committee we are able to work with service providers and enroll needy families as a result.

*Describe the **Marketing & Communication strategies** implemented during this quarter and how these impacted the work of the local coalition and supported the outreach, enrollment and retention efforts in the community.*

The Marketing activity during this reporting period consisted of meeting with the Marketing committee to begin preliminary plans for Cover the Uninsured Week and Back to School Family Day. We scheduled our CTUW activities for the week of April 5th thru 10th with the week culminating with a health fair for enrollment. We will partner with the local minority health coalition for their Teen Summit and Town Hall meeting scheduled for that week also.

*Describe what was learned this quarter through the local coalition's efforts to **monitor the health care environment and policies***

- **Unfortunately, the National Covering the Uninsured Week dates were given late in February. We learned that the dates were March 14th thru 20th and that is not enough time to plan any major events**
- **We STILL anticipate the new hybrid system that the state will institute**

Goal 2: Building commitment and capacity to sustain the work of CKF through a focused plan on strengthening coalitions and increasing partnerships

Local Coalition Update on Implementing Strategies, Measuring Progress and Documenting Outcomes

- **The coalition does not have a chair during this reporting period. However, the work of the coalition is being directed by the program director and other staff of the local coalition. We continue to work on new partnerships and hope to have some new ones to report next quarter.**

Goal 3: Ensure long-term sustainability and viability through the development of a funding plan, including a mix of federal and state funds, corporate donations, foundation dollars and private contributions

Development Strategies Update

- No change since last reporting period

Goal 4: Strengthen the local coalition, including membership development, committee structure

Local coalition development update on issues that affect the viability of the local coalition

- We have re-energized the sub-committee and plans are underway to develop new outreach strategies for schools

Challenges – Lessons Learned

- During this reporting period, the coalition was able to complete 2,335 applications; 423 Hoosier Healthwise; 1,454 Healthy Indiana Plan; 458 Health Advantage
- Many of the policy changes statewide and on the Federal level have or will affect the work that we do here in Central Indiana. The challenge has been to understand those policy changes and relay the information effectively to our coalition membership and then prepare for the change. At this reporting, we are still waiting on passage of Federal Health Reform to determine its impact on us.

Covering Kids & Families of Delaware County

Quarterly Report

Period: December 2009 – February 2010

Work Plan Accomplishments – Outcomes

Goal 1: Reduce the number of Uninsured Children and Families –

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with **hospitals and health center organizations/associations** to identify and advocate promising practices for enrolling and retaining children, adults and families in Medicaid, SCHIP and other health coverage programs.*

- We have continued to work with the local hospital and FQHC to increase enrollments each month. The number of Hoosier Healthwise (HHW) applications that Open Door Health Services completed over the last quarter has remained steady. The number of Healthy Indiana Plan (HIP) applications that Open Door Health Services completed has fluctuated. We suspect that this variation is due in part to the HIP cap for childless adults being reached. We persist to encourage those clients to apply.
- We work very strongly with Ball Memorial Hospital/A Clarian Health Partner's Access department to ensure that individuals are informed as to the programs that they may be eligible for. Especially those clients that are placed on Cardinal Access while waiting for HIP coverage.
- With Presumptive Eligibility starting July 1, 2009, we are working very closely with Ball Memorial Hospital/A Clarian Health Partner for those Obstetric patients whom may be admitted to the hospital and then referred to Open Door Health Services for prenatal care.
- We also work very closely with Ball Memorial Hospital/A Clarian Health Partner for those Obstetric patients that perhaps are still waiting for their pregnancy coverage to begin when they deliver. We do not want to duplicate applications. We also work tightly together to ensure that a birth confirmation is submitted on behalf of the mother and child.
- Local FQHC staff and coalition members have received training on Presumptive Eligibility (PE), Notification of Pregnancy (NOP), and Qualified Provider (QP). Local FQHC staff and coalition members are receiving ongoing training of the PE screening process, the time sensitivity of the NOP, and the HHW applications for pregnancy coverage. As developments occur, they are shared with the coalition and staff members.
- We maintain a patient without Medicaid list for all pregnant women and children under the age of nineteen that are seen at local FQHC. We meet with every pregnant woman that is seen at Open Door Health Services for prenatal care to see if she is eligible for Hoosier Healthwise. We also meet with the responsible party of every child that does not have Medicaid. We even meet with those that have Private Insurance to establish if they are eligible for Hoosier Healthwise as a supplemental insurance.
- Referrals from WIC staff continue to increase to ensure all individuals enrolled in the WIC program are covered under a state health care program.
- All new FQHC staff members are educated during orientation about Hoosier Healthwise, traditional Medicaid, Care Select, Healthy Indiana Plan, Food Stamps, and TANF and how to apply for these programs. This has been very helpful. Staff members know how to direct individuals to the appropriate resources.
- Attended the CKF Hospital and Health Center meeting on 2/4/10.

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with schools and early childhood programs in your communities to reach uninsured children and families through **schools and early childhood programs**.*

- Covering Kids & Families of Delaware County is listed as a collaborative agency for Hearts & Hands United. Participated in the Hearts & Hands United, "Tools for School" planning meetings held on 12/29/09, 2/5/09, and 2/26/09.
- Met with Glad Tidings to collaborate with their back-to-school program, "Soles for School," on 2/5/10.
- Member of the Muncie Children Museum, Children's Health Fair planning committee. Attended the first planning meeting held on 2/17/10.
- Attended the CKF Schools Committee meeting on 1/20/10.

*Describe the **Marketing & Communication strategies** implemented during this quarter and how these impacted the work of the local coalition and supported the outreach, enrollment and retention efforts in the community.*

- A CKF billboard listing Open Door Health Services as an Enrollment Site in Muncie, IN remained up throughout the quarter.
- Covering Kids & Families of Delaware County is listed as a collaborative agency for Hearts & Hands United. Discussed with the committee distributing brochures and flyers at Hearts & Hands United events.
- Met with Glad Tidings to collaborate with their back-to-school program, "Soles for School," on 2/5/10. Covering Kids & Families will be distributing information materials during the "Soles for School" give-away.
- Participated in the Super Saturday event at the Horizon Convention Center in Muncie, IN on 2/6/10.
- Distributed CKF flyers, brochures, and other informational material at the Ivy Tech. Community College Health Fair in Muncie, IN on 2/22/10.
- Covering Kids & Families of Delaware County sponsored the afternoon news on the radio station WLBC on 12/2/09, 12/7/09, 12/9/09, and 12/14/09.
- Attended Marketing meeting on 1/15/10.
- Participated in marketing call on 2/26/10.
- Updated the CKF website periodically throughout the quarter.
- The Marketing Coordinator is actively working to develop an electronic newsletter.

*Describe what was learned this quarter through the local coalition's efforts to **monitor the health care environment and policies***

- Throughout the quarter, we have followed and forwarded pertinent information on the healthcare reform front to the local coalition and also had follow-up discussions at CKF Working Committee meetings.
- Toni Estep is a member of the CKF Policy Committee.

Goal 2: Building commitment and capacity to sustain the work of CKF through a focused plan on strengthening coalitions and increasing partnerships

Local Coalition Update on Implementing Strategies, Measuring Progress and Documenting Outcomes

- Held Working Committee meetings with local enrollment centers and coalition members on 12/21/09.
- Member of the Muncie Children Museum, Children's Health Fair planning committee. Attended the first planning meeting held on 2/17/10.
- Covering Kids & Families of Delaware County is listed as a collaborative agency for Hearts & Hands United. Participated in the Hearts & Hands United, "Tools for School" planning meetings held on 12/29/09, 2/5/09, and 2/26/09.
- Attended the Minority Health Disparities Conference sponsored by the Delaware County Health Department on 1/27/10.
- Attended and actively participated in the volunteer workshop/orientation at Ball Memorial Hospital/A Clarian Health Partner on 1/18/10.
- Met with Ball Memorial Hospital/A Clarian Health Partner's volunteer coordinator on 1/18/10 to develop ways to increase volunteer hours.
- Met with Glad Tidings to collaborate with their back-to-school program, "Soles for School," on 2/5/10.
- Participated in CKF conference call on 1/5/10 and 2/2/10.
- Interviewed Ball State University work study student on 1/13/10.
- CKF enrollment specialist began offering Spanish translation services on 1/13/10.
- Meeting was held to discuss the distribution of duties of enrollment staff on 1/13/10.
- Enrollment staff is now meeting quarterly with Support Services staff at local FQHC to better serve clients. A meeting was held on 1/14/10.
- Participated in CKF Local Coalition meeting on 1/15/10.
- Participated in CKF Director's conference call on 12/1/09.
- A Ball State University intern began employment and enrollment training on 1/25/10.
- Attended CKF Board meeting on 12/8/09.
- Interviewed CKF volunteer on 2/11/10.
- Attended the Delaware County Coalition for Human Services on 12/7/09, 2/12/10, and 2/18/10.
- The Access Department, which includes schedulers and enrollment staff, at local FQHC met on 2/26/10 to discuss better methods to serve clients.
- Received referrals throughout the quarter from local agencies such as Action, Center Township Trustee's office, Head Start, and Community Partners.
- Shared monthly enrollment numbers with enrollment centers through Working Committee meetings.
- Distributed updates and data to the Delaware County CKF coalition members.

Goal 3: Ensure long-term sustainability and viability through the development of a funding plan, including a mix of federal and state funds, corporate donations, foundation dollars and private contributions

Development Strategies Update

- Completed preparation for the CKF Annual Meeting on 12/7/09.
- Dispersed monthly enrollment totals and outreach log to MDwise on 12/5/09, 1/5/10, and 2/5/10.

- Met with Managed Health Services on 12/16/09, 1/20/10, and 2/17/10.
- Met with Ball Memorial Hospital/A Clarian Health Partner's volunteer coordinator on 1/18/10 to develop ways to increase volunteer hours.
- Met with MDwise on 12/15/09 and 1/19/10.
- Met with Anthem on 1/28/10.
- Actively working with MDwise on a redetermination pilot and updated our Memorandum of Cooperation..
- Throughout the quarter, we have worked with FSSA to update enrollment center codes and Memorandum(s) of Agreement.
- We have submitted letters to each MCO and CMO requesting funding to help sustain the Delaware County coalition.
- Collaborated with Ball Memorial Hospital/A Clarian Health Partner to acquire rooms for luncheons and Working Committee meetings at no cost.
- Letters of Support were submitted on behalf of all MCO's and CMO's from both the CKF Lead Agency and the local CKF Coalition.

Goal 4: Strengthen the local coalition, including membership development, committee structure

Local coalition development update on issues that affect the viability of the local coalition

- Completed preparation for the CKF Annual Meeting on 12/7/09.
- Attended the CKF Annual Meeting held on 12/8/09.
- Participated in the IHA, HIP conference call on 12/10/09.
- Participated in a FMLA Intermittent Webinar on 12/10/09.
- Participated in the IHA, HIP presentation on 12/15/09.
- Attended and actively participated in the "Your Sphere of Influence" workshop on 12/16/09.
- Attended and actively participated in the "Create Your Leadership Brand" workshop on 2/17/10.
- Participated in the Hearts & Hands United, "Tools for School" planning meetings held on 12/29/09, 2/5/09, and 2/26/09.
- Attended the Minority Health Disparities Conference sponsored by the Delaware County Health Department on 1/27/10.
- Attended and actively participated in the volunteer workshop/orientation at Ball Memorial Hospital/A Clarian Health Partner on 1/18/10.
- Met with Ball Memorial Hospital/A Clarian Health Partner's volunteer coordinator on 1/18/10 to develop ways to increase volunteer hours.
- Met with Glad Tidings to collaborate with their back-to-school program, "Soles for School," on 2/5/10.
- Attended the Delaware County Coalition for Human Services meeting on 2/12/10 and a member of the United Way was the key note speaker.
- Member of the Muncie Children Museum, Children's Health Fair planning committee. Attended the first planning meeting held on 2/17/10.
- Participated in a Poverty Simulation workshop on 2/24/10.

Use of Enrollment Data

- Distributed HIP Dashboard to Coalition Members throughout the quarter as they became available.
- Provided enrollment data to local coalition members.
- Analyzed enrollment data to see the difference in Region 1 counties versus other counties throughout the state especially those regions that are not modernized.
- Analyzed current approval percentages compared to same quarter of the previous year and included findings in newsletter.
- Compiled local application numbers from enrollment centers and shared with CKF State on a monthly basis.
- Continued to share Delaware county enrollment numbers provided by CKF State with *Star Press* on a monthly basis.

Challenges – Lessons Learned

A challenge this quarter has been keeping in contact with coalition members. A Working Committee Meeting was held in December. Due to the date, the 3rd Monday of the month, falling on Martin Luther King, Jr. Day, we did not meet at all in January. We normally have a program luncheon in February, and then we have a Working Committee Meeting in March. This year the February program luncheon was canceled due to funding issues. At the next Working Committee Meeting to be held on 3/15/10, we will vote to see if coalition members are in agreement of continuing a quarterly program meeting but either bringing their own lunch or moving the meeting time. During this time between meetings, we wanted to keep everyone up to speed with what is happening in our respective agencies. The coalition decided that it would be best to have agency announcements sent to Coalition Chair on a weekly basis. If a coalition member has a flyer, outreach event, or any news that he or she would like to share with the committee, coalition members send a detailed email to Coalition Chair. Coalition Chair then compiles all of the announcements and sends them out each Friday. If the material is very time sensitive, Coalition Chair will send it out immediately. This method has been working nicely.

Covering Kids & Families of Lake County

Quarterly Report

Period: December 2009 – February 2010

Work Plan Accomplishments – Outcomes

Goal 1: Reduce the number of Uninsured Children and Families –

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with **hospitals and health center organizations/associations** to identify and advocate promising practices for enrolling and retaining children, adults and families in Medicaid, SCHIP and other health coverage programs.*

- **Share enrollment data with hospital and health centers as provided by CKF Statewide staff in an effort to increase enrollment activities for HHW and HIP.**
- **Total enrollment this quarter for HHW is 57 and HIP is 46 that were done from CKF of Lake County. Enrollment assistance provided outside this location from other community-based enrollment centers willing to share information for HHW is 145 and HIP is 74. The combined total for HHW enrollment is 202 and HIP is 120 for these specific enrollment centers.**
- **Attended the Health Disparities Initiative Luncheon in January. Participants in attendance were informed by Denise Dillard, VP of Government Affairs at Methodist Hospital about HHW, HIP, Health Care Reform and the work CKF has been doing in the community.**
- **Attended “Go Red for Women” event in February that created awareness about Heart Disease at the East Chicago Community Health Center. During that event, participants were informed of the work and partnership CKF has within the community.**
- **Networked at the February Open House of Health Vision Midwest, that moved to Hammond” to increase awareness about CKF and the services we provide.**
- **Distributed 500 flyers to identify eligible participants for HHW and HIP visiting various social service offices and businesses throughout Lake County.**
- **Visited thirty-five doctor's offices to maintain awareness of services offered by CKF and other enrollment centers for HHW and HIP enrollment to capture pay clients.**
- **On December 4th, provided a presentation at Jean Shepherd Community Center to create awareness about CKF and the available health coverage plans.**

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with schools and early childhood programs in your communities to reach uninsured children and families through **schools and early childhood programs**.*

- **Continued outreach efforts to increase awareness and encourage referral usage for eligible students within the four Highland Community Schools and two Lake Station Schools. This was accomplished through mailings of our brochures and posters offering support for children identified that are eligible for HHW.**

Describe the **Marketing & Communication strategies** implemented during this quarter and how these impacted the work of the local coalition and supported the outreach, enrollment and retention efforts in the community.

- Offered physician offices support through referrals and by creating awareness as well as updates on HHW and HIP. This process was done by visitations, phone calls, mailings, etc. A total of 14 referrals were received this quarter from outside agencies.
- Participated in the Marketing & Communication and Local Coalition Director's meeting this quarter and shared information with LCMHC Board and coalition members.
- Updated website and encourage coalition partners to provide information regarding upcoming events as a vehicle for marketing.

Describe what was learned this quarter through the local coalition's efforts to **monitor the health care environment and policies**

- We consistently encouraged non-caregiver adults to continue to enroll into the HIP program. In addition, we have identified a decline in the enrollment of HIP. In an effort to change this trend and encourage recipients to be aware of renewal, we have created a flyer for enrollment centers to display as a reminder for recipients to remember renewal to avoid loss of benefits.

Goal 2: Building commitment and capacity to sustain the work of CKF through a focused plan on strengthening coalitions and increasing partnerships

Local Coalition Update on Implementing Strategies, Measuring Progress and Documenting Outcomes

- Prepare monthly outreach, enrollment and retention report and share with statewide CKF, and provide a copy to the director of LCMHC and MDWISE representative.

Goal 3: Ensure long-term sustainability and viability through the development of a funding plan, including a mix of federal and state funds, corporate donations, foundation dollars and private contributions

Development Strategies Update

- We have received funding from MDWise for 2010 and awaiting response from Indiana Minority Health Coalition, Anthem, Managed Health Services, and Gary Community Health Foundation.
- Sip~n~Share fundraiser was unsuccessful this quarter in order to secure dollars towards our contributions. The response has been unfavorable due to organizations cutting costs. A meeting has been scheduled with the Advisory committee for March 11, 2010 to discuss fundraising efforts.

Goal 4: Strengthen the local coalition, including membership development, committee structure

Local coalition development update on issues that affect the viability of the local coalition

- **Met with MDwise Representative and LCMHC Director to discuss strategies on increasing coalition membership and enhance current membership participation. Some suggested strategies to be implemented is attaining current e-mail address of members, invite new people to every meeting, and change frequency of meeting which will all be discussed at our FHI meeting scheduled for 3/11/10.**

Challenges – Lessons Learned

Obtaining donations to meet our contributions continues to be a hardship. It has been extremely difficult to operate when funding is an issue. Due to decrease in funding, we were forced to decrease our budget from \$80,000 to \$60,000. Therefore, in order to accomplish tasks this year, we plan to partner with other agencies in order to meet our goals for upcoming events such as Cover the Uninsured and Back to School. In addition, we plan to revisit funding sources in order to meet this year's obligation for those we have already submitted request.

Covering Kids & Families of LaPorte County

Quarterly Report

Period: December 2009-February 2010

Work Plan Accomplishments - Outcomes

Goal 1: Reduce the number of Uninsured Children and Families –

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with **hospitals and health center organizations/associations** to identify and advocate promising practices for enrolling and retaining children, adults and families in Medicaid, SCHIP and other health coverage programs.*

- **Provided technical assistance to the LaPorte Hospital's Community Health Center through assistance with PE, application review and policy questions**
- **Assisted Community Health Center with identifying possibly eligible HIP applicants from applications received for sliding scale fee services**
- **Participated in baby shower outreach event with HealthLinc (FQHC)**
- **With MDwise, presented plan information and retention to Open Door Adolescent Health Center's pregnant teen group**

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with schools and early childhood programs in your communities to reach uninsured children and families through **schools and early childhood programs**.*

- **Linked with Michigan City Area Schools social workers to plan enrollment events**
- **Linked with LaPorte Community School Corp about inclusion of materials for kindergarten round up.**

*Describe the **Marketing & Communication strategies** implemented during this quarter and how these impacted the work of the local coalition and supported the outreach, enrollment and retention efforts in the community.*

- **Article on HHW/HIP was published in January issue of Michiana Families magazine**
- **Began work on new water bill inserts for Michigan City and LaPorte**

*Describe what was learned this quarter through the local coalition's efforts to **monitor the health care environment and policies***

- **Coalition is following the new contracting of MCOs and partners shared concerns about educating HHW/HIP members about any changes**
- **Coalition continues to follow federal health care reform**

Goal 2: Building commitment and capacity to sustain the work of CKF through a focused plan on strengthening coalitions and increasing partnerships

Local Coalition Update on Implementing Strategies, Measuring Progress and Documenting Outcomes

- **Continue to maintain strong partnerships with other partners**
- **Helped establish enrollment Center at Community Health Center and continue providing ongoing technical assistance**
- **Spoke to current enrollment centers about new contract**

Goal 3: Ensure long-term sustainability and viability through the development of a funding plan, including a mix of federal and state funds, corporate donations, foundation dollars and private contributions

Development Strategies Update

- **Received funds from MDwise and Duneland Health Council**
- **Requested funds from LaPorte Regional Health System and Saint Anthony Memorial**
- **Requested funds from MHS**

Goal 4: Strengthen the local coalition, including membership development, committee structure

Local coalition development update on issues that affect the viability of the local coalition

- **Our coalition rocks! We have dedicated, mindful participants that continue the synergy of the project.**

Challenges – Lessons Learned

- **Funding is still an issue**
- **Weather was a huge issue this last quarter in doing more outreach and enrollments**

Covering Kids & Families of Madison County

Quarterly Report

Period: December 2009 to February 2010

Work Plan Accomplishments - Outcomes

Goal 1: Reduce the number of Uninsured Children and Families –

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with **hospitals and health center organizations/associations** to identify and advocate promising practices for enrolling and retaining children, adults and families in Medicaid, SCHIP and other health coverage programs.*

CKF of Madison County was able to position itself as a key player within enrollment and community engagement this quarter in various ways. One of the key developments in the county is the Pathways Model currently being focused on by RUAH. CKF and United Way attended the two day kick off in early December, attended by roughly sixty major players within the county. We also met with all of the CKF contributors, including the Madison County Community Health Centers, St. John's and Community Health Center. We discussed the shared goals of all the major players in the county as well as discussed their continued commitment to CKF. Brainstorming sessions with the hospitals for Covering the Uninsured Week have lead to new ideas such as incorporating website banner ads more.

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with schools and early childhood programs in your communities to reach uninsured children and families through **schools and early childhood programs**.*

Flyers were distributed to the elementary schools within Anderson and we received approval for distribution in Alexandria. The elementary schools have been distributed, but currently we are holding off until Covering the Uninsured Week has passed before distribution continues. RUAH has agreed to partner with CKF of Madison County with their new CHIPRA Grant employee to target daycares, pre-schools, head start and schools. The CHIPRA grant focuses on school-aged children and this should create a strong opportunity to continue expanding outreach efforts. With the release of the new MOUs from the state, Head Start is currently seeking approval through their leadership to become an enrollment center.

*Describe the **Marketing & Communication strategies** implemented during this quarter and how these impacted the work of the local coalition and supported the outreach, enrollment and retention efforts in the community.*

With a reduced budget over last year, marketing has been unable to ramp up to levels we previously hoped for. We were able to send flyers out to many of the schools in the area, with a few more still holding out in the southern and northern region. After receiving additional funds, the Marketing Sub-committee agreed to have event give-aways printed and ready for future events. This quarter is always a slow time for events due to holidays and weather conditions but we were able to host a Services fair through the CAN network with a strong CKF presence. Efforts at the state level within CKF to develop a social media presence have been moving forward with good results. Future social media efforts will be able to shape the way CKF interacts with local partners, and potential partners in non-CKF states.

*Describe what was learned this quarter through the local coalition's efforts to **monitor the health care environment and policies***

With the announcement of the ending of the IBM-ACS contract, CKF of Madison County has done everything possible to keep the enrollment centers on track with enrollment and to reduce gossip and misrepresented information. Our quarterly CKF Coalition meeting introduced the three MCOs to the coalition and announced the efforts of the state to expand the number of MCOs currently contracted with the state.

Goal 2: Building commitment and capacity to sustain the work of CKF through a focused plan on strengthening coalitions and increasing partnerships

Local Coalition Update on Implementing Strategies, Measuring Progress and Documenting Outcomes

- We have partnered with MDwise to participate in their retention study, signed a MOU to provide a stronger partnership for events.
- The referral system has gained steam, mostly through CKF activities.
- The weekly E-mail based newsletter has done well to keep people engaged in the message.

Goal 3: Ensure long-term sustainability and viability through the development of a funding plan, including a mix of federal and state funds, corporate donations, foundation dollars and private contributions

Development Strategies Update

- In the month of December we have met with executives of all four major funders to discuss the 2010 work plan and to ask for their continued support. We discussed common goals between us and ways that our partnership can complement each other's activities.
- We asked for and were granted funding from RUAH, and we have increased the level of partnership between us and them greatly, including their continued use of the CAN network for referrals and service tracking.

Goal 4: Strengthen the local coalition, including membership development, committee structure

Local coalition development update on issues that affect the viability of the local coalition

- With Cover the Uninsured Week on the horizon in the following quarter, CKF partners have been thrilled to see CKF take the lead in organizing a coordinated effort to outreach to uninsured populations. CKF has been able to take the lead and combine efforts between other groups.

Challenges – Lessons Learned

This quarter has been a major stepping stone in building a stronger CKF identity within the county. Work on PE, Cover the Uninsured, the 2010 Work Plan and others have helped foster a strong sense of teamwork among coalition partners and allowed CKF to become the spearhead of that coalition. Meetings with local agency directors have been useful in establishing common ground and focusing our attention on 2010. The CAN network has initiated the switch to the new database, which is far superior to the old system. The CAN network will be a great asset in developing new contacts and referrals through existing partners.

Covering Kids & Families of Northeast Indiana

Quarterly Report

Period: December 2009-February 2010

Work Plan Accomplishments - Outcomes

Goal 1: Reduce the number of Uninsured Children and Families –

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with **hospitals and health center organizations/associations** to identify and advocate promising practices for enrolling and retaining children, adults and families in Medicaid, SCHIP and other health coverage programs.*

- **Formed partnership with the free health clinic in Steuben County. They have started assisting their patients with the HIP and HHW applications and attending Coalition meetings**
- **Partnered with Parkview Whitley to sponsor an enrollment event in March**
- **In February, expanded the PE intake program at NE-OBGYN to include referrals from community agencies. These referrals do not need to choose a doctor at NE-OBGYN. We completed 61 applications since we started using community referrals.**
- **CKF-NEIN is collaborating with DeKalb Memorial Hospital, St. Martin's Healthcare, GKB Headstart to sponsor a Back to School Health Fair in July.**

*Briefly describe the outcomes/lessons learned from the local coalition's work this quarter that resulted from working with schools and early childhood programs in your communities to reach uninsured children and families through **schools and early childhood programs**.*

- **Formed partnership with Whitley County Consolidated School systems. We established several different referral processes, including, working with school nurses and guidance counselors. WCCS is also going to allow us to start receiving the free and reduced lunch data starting this summer**
- **In February, attended Fort Wayne Community School Corp School Health Advisory Committee. CKF-NEIN Coordinator will continue to attend these meetings on a quarterly basis**
- **Trained Vistula Headstart staff on how to use the State's online system to check the status of applications, how to use the email inquiry system and Authorized Representative form**
- **CKF-NEIN is continuing to form partnerships with the schools corporations in NE Indiana. Trying to receive the free and reduced lunch data from the schools is a challenge. We are learning that each school corporation is very different and that we might need to change how we present getting the free and reduced lunch data based on the corporation.**

*Describe the **Marketing & Communication strategies** implemented during this quarter and how these impacted the work of the local coalition and supported the outreach, enrollment and retention efforts in the community.*

- **Collaborated with B.A.B.E Store, WIC Clinic and Lighthouse Ministries in Whitley County by establishing a referral system for the clients**
- **Distributed fliers on HHW and HIP to all the food pantries in Whitley County**
- **Attended ICAN Resource Fair and distributed information on HHW and HIP**
- **Participated at Choice Fair event at Northrop High School and distributed information about HHW & HIP**
- **Attended Community Table in Ligonier and distributed information on HHW and HIP**

Describe what was learned this quarter through the local coalition's efforts to **monitor the health care environment and policies**

- CKF-NEIN distributed information on MOU's to all of our Coalition partners. We encouraged all Coalition Partners to sign the MOU and offered assistance in training or other concerns or questions that they had regarding the MOU
- CKF-NEIN is continuing to monitor updates on Presumptive Eligibility, Notification of Pregnancy, Eligibility Modernization and the HIP childless adult category and report them to the coalition.
- CKF-NEIN continues to monitor case processing issues and reports trends in processing issues to the DFR Regional Manager and DFR Community Outreach Specialist

Goal 2: Building commitment and capacity to sustain the work of CKF through a focused plan on strengthening coalitions and increasing partnerships

Local Coalition Update on Implementing Strategies, Measuring Progress and Documenting Outcomes

- The lead agency continues to meet with the Allen County Enrollment Centers on a quarterly basis to discuss enrollment issues.
- The lead agency continues to meet with DeKalb County Enrollment Centers and community agencies from Steuben and Noble County on a quarterly basis to discuss enrollment issues.
- The lead agency continues to meet with the Steering Committee on a quarterly basis to develop plans to address the issues of the uninsured in our community.

Goal 3: Ensure long-term sustainability and viability through the development of a funding plan, including a mix of federal and state funds, corporate donations, foundation dollars and private contributions

Development Strategies Update

- CKF-NEIN is being contracted out by Parkview Hospital and Northeast OB-GYN to enroll their patients in PE and HHW
- CKF-NEIN received a grant from Ft. Wayne Community Foundation

Goal 4: Strengthen the local coalition, including membership development, committee structure

Local coalition development update on issues that affect the viability of the local coalition

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Challenges – Lessons Learned

The Coalition is learning to be flexible with all of the changes that are happening with FSSA. We are looking forward to hearing what the new hybrid system will be like but are also aware that this will more than likely bring an entire new set of challenges during the transition.