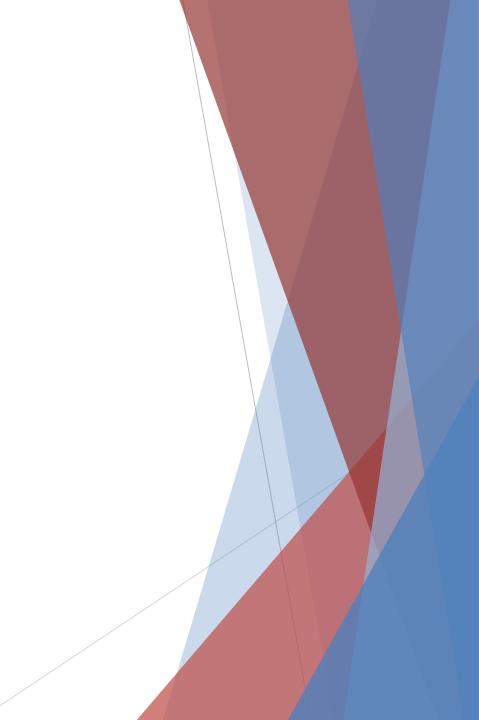# Reimagining Care Coordination Through Technology

0522.MA.O.PP

Presenters

- **Meg Carlson**, Health Director, IPS
- **Cam Wigton**, Account Executive, SchoolCare
- **Elizabeth Sons**, School-Based Service Administrator, MHS

EHR in a school setting

- **Medical professionals in a school setting are required to document the care they deliver as a component of professional practice**
    - School information systems (SIS) are not designed for medical documentation and reporting
    - EHRs Include nursing language and medical terminology
    - EHRs comply with standards of confidentiality, security, and privacy (HIPAA and FERPA)
- **Provides efficient data management processes**
    - Including enhanced analysis of student health data
- **Opportunities for interoperability with other systems**
- **Provide a legal document of care**

Change Perception of What Nurses Do:

Today's school nurse is **so much more** than the stereotype of "ice, lice and band-aids."

School nurses serve as a **critical health hub** for students, ensuring that students are **ready for learning** by **managing complex, chronic conditions**; identifying and **addressing mental health issues; leveling the field** on health disparities and promoting healthy behaviors; enrolling children in health insurance and **connecting families to healthcare providers; handling medical emergencies**...and now, navigating through the COVID-19 pandemic by testing, **tracking and vaccinating** students and school personnel.

Championing the Whole Student
SCHOOL NURSE DAY

NASN
National Association of School Nurses

School nurses are essential...for healthy kids...healthy schools...and healthy communities.

We Partner with Districts Nationwide

SchoolCare

29
States

1.6M
Students

3,300
Schools

8.1M
Medical Events / Year

What Does SchoolCare Offer?

Electronic Health Record (EHR) built for K-12 health team and integrates with your district SIS.
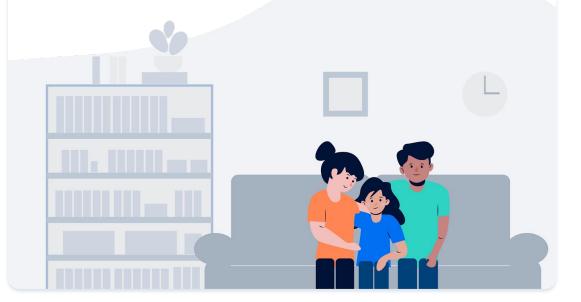
Report Library contains 50+ reports without the need to run complex queries.

CHIRP OR IMPACT SIIS Integration makes connecting to the state's registry quick and easy.

Care Coordination providing students with no-cost health services.

Student Health Registration Collect health information from parents.

We Strive to Keep Your Students Healthy in and out of School

Care Coordination Programs

We coordinate with local health plans by connecting families with no-cost programs to address their children's chronic health conditions

Types of No-Cost Services We Coordinate for Students

Doctor visits	Diabetes management
Asthma management	Special needs programs
Mental health services	Referrals to specialists
Cell phone access	Labs and x-rays
Unlimited transportation for doctor visits	Developmental delay evaluation and treatment
Surgeries (outpatient)	Prescriptions
Hearing aids	Home healthcare
Health condition diagnostic testing	Authorized therapies - physical, speech, occupational

Benefits

Student Health Registration helps district create a more accurate representation of a student's health profile, directly from their families.

- Build a comprehensive student health information profile

    - Allergies

    - Dietary Restrictions

    - Medical Conditions

    - Medications

- Parents can log in any time and update their child's health information— syncing any new student health updates into SchoolCare

- Paperless registration— aligns directly with your annual registration

- Parents fill out information, nurse is final approver of the info

Data and Reporting

- **Immunization Compliance**
- **Reasons for visit summary**
- **Be able to measure workload of nursing staff and skill level**
- **Sustainability**
- **Trends for specific students**
  - Prevention
  - Chronic Disease

MCE and School Collaboration

- **Programming**

  - MHS Adopt A School

- **Access to Care**

  - School Based Health Clinic

  - School Based Telehealth Clinics

School (ex. IPS)

- Access to care point for students via school nurse
- Visit information entered into EHR, including risk assessment for student

SchoolCare

- Houses medical information for student
- Provides data and reporting for schools
- Provides data and reporting for consented Medicaid members to health plan

MCE (ex. MHS)

- Receives reports for consenting members
- Triage members, placing into appropriate care coordination category and completes referral process

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Care Coordination Opt-In

SchoolCare partners with local health plans to ensure SchoolCare is no cost for your district AND your under-resourced students receive access to no-cost health services.

Care Coordination is an opt-in program and we want to make sure that as many families as possible are getting access to this care!

There are different ways your district can collect opt-ins:
- SHR
- SIS registration
- Email campaign
- Parent App
- Share link in newsletters, on school webpage, social media, etc.

Care Coordination from MCE

- **What is it?**
  - Advocate, guide, navigator
- **Benefits**
  - Health Literacy
  - Navigate the system
  - Connection

Case Study

- MHS member noted on report to have uncontrolled asthma. Member had been unable to be reached previously by MHS Chronic Disease Health Coaches. Through the reporting, member is now enrolled with health coaching and asthma education.

- MHS member noted high risk of BH condition. Referral was made to MHS Behavioral Health Care Coordination. Care Coordinator will be able to assist member with finding a provider, medication management, and health information.

Future Possibilities

- SDoH Screener
- Population trends for earlier intervention
- Billing support (Medicaid)
- Telehealth integration

Social Determinants of Health (SDOH) - Title 1 $$$

Questions?