





# Greenfield Central School-Based Telehealth Clinic



# School-Based Health Centers (SBHC)

*“A school-based health center is defined as partnerships created by schools and community health organizations to provide on-site medical, mental health, and/or oral health services that promote the health and educational success of school-aged children and adolescents.”*

Morris, LA. National Assembly on School-Based Healthcare. School Based health Centers 101: An Overview and Framework for Building Programs. 2000



# What Is a SBHC?

- ▶ The use of electronic information and telecommunications technologies to support long-distance clinical health care
- ▶ In the school setting, the school nurse acts as the ‘presenter’ and uses the diagnostic tools so that the provider can conduct a virtual visit
- ▶ Hub site: Location where provider is based
- ▶ Spoke site: Location where patient is based

# Partners



# Why Telehealth?

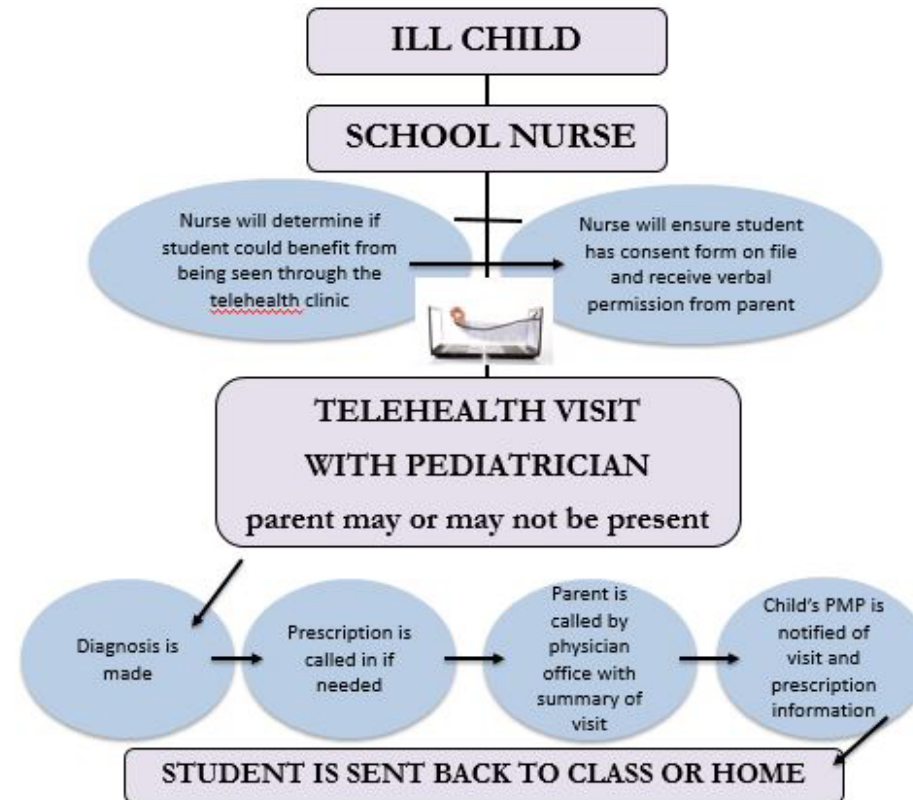
- **Cost-effective investment** proven to reduce, inappropriate ER use and hospitalization rates, as well as increased use of primary care. On the school end, it has been shown to decrease absenteeism, increase seat time, and decrease behavioral health issues.
- **Attracts hard-to-reach populations**, especially males and minorities.
- **Meets students where they are** to provide care to those with or without a medical home.
- **Increased access** to healthcare for medically underserved children and families.
- **Opportunity to reduce barriers** to health and behavioral services to children and their families.
- **Increased awareness and education** about health and behavioral issues in the community.

# School Nurse

- ▶ The school nurse is integral in the success of the clinic. The school nurse does the initial triage/assessment of the child to determine if a visit with the provider is necessary. The school nurse can also be an advocate to encourage parents to get their child or children enrolled/consent provided.



# Telehealth Clinic Model



Physical Health

# Costs

- ▶ Equipment
  - ▶ Equipment, initial warranties, and trainings are provided through the MHS School-Based Telehealth Program
- ▶ Visit costs
  - ▶ Visits are billed through Hancock Regional, same as any regular doctor visit. The physicians will bill Medicaid and primary insurance.
  - ▶ For those children that are uninsured, a partnership will be in place with Covering Kids & Families of Indiana so that assistance can be provided to these families to start the enrollment process if they qualify for Medicaid.



# HIPAA and Consent

- ▶ HIPAA

- ▶ AGNES, the software that will be used, is HIPAA-compliant. It does not store any of the information/data. Each user would use a secure login and password-protected laptop and connect to AGNES using a secure network.

- ▶ Consent

- ▶ Enrollment forms will be available for parents/guardians via the school nurse, Power School/online, in the main office, and other methods per the school's approval.
  - ▶ Parents/guardians are called and notified prior to the student being seen and can give/deny permission at that time.

# System Coordination

- ▶ While providers and the schools determine the level of information shared between the two entities, MHS encourages the SBHC to share information with the child's Primary Medical Provider (PMP) to ensure coordination of care and to prevent duplication of services, or to provide information to the families of the provider's availability to become the medical home for that student.

## *Sample excerpt from enrollment packet:*

St. Vincent Medical Group Physicians may, depending on the diagnosis, prescribe medication to students seen at the Telehealth Clinic. In the event that the Telehealth Clinic physician prescribes medication, they will make every effort to contact the student's primary care provider (identified on page 4 of this Packet). Such a contact requires the consent of the student's parent or guardian. Please check the appropriate box below regarding contacting your child's primary care provider.

# Level of Commitment from School

- ▶ IT coordination to ensure equipment is connected and functional
- ▶ Minimal space to store equipment
- ▶ Understand and support program initiative
- ▶ Participate with MHS Adopt A School program (adopted schools from MHS have the option to participate in other health and wellness programs of the school's choice at no cost or obligation)

# Telehealth Reviews

Here's what fellow parents have said about the telehealth clinic:

- ▶ “Earlier this year, my daughter had been ill for a few days, and we decided to use the school’s telehealth service after discovering it would take a couple of days to get her into our family doctor. I was impressed by the whole experience. The school nurse did a great job, as did the doctor on the other end of the technology. The doctor was able to do the same things he would have done in the office, through the help of the school nurse and the technological medical equipment. It was so convenient, and I didn’t feel like we sacrificed medical care in the process. I would highly recommend this service to others.” - *Parent of student who used the Telehealth Clinic for a sick visit*

# Greenfield School-Based Telehealth Clinic

- ▶ Partnership with MHS, Greenfield Central Community School Corporation, and Hancock Regional Health
- ▶ This SBHC will allow for school nurses to provide care within all buildings with the mobile center and provide students with access to a licensed health professional for illnesses such as pink eye, ear infections, strep throat, and more.



The background features abstract geometric shapes in various shades of teal, blue, and dark blue. In the top left, there's a green circle partially cut off. In the top right, there are several overlapping circles and triangles in different shades of blue and teal. In the bottom left, there's a large teal circle containing a smaller dark blue circle. The bottom right corner has a large teal shape. The central area is white, providing a space for the text.

Thank You